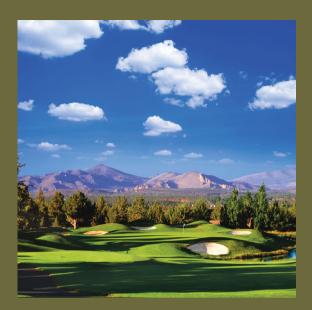
Summer 2023



SUMMER IS HERE! Ron Buerger, Golf General Manager



It was a challenging spring season this year with old man winter hanging around and knocking us 4-5 weeks off schedule. This was followed up by an all-consuming massive task of switching over our golf point of sale system and integrating our new tee-sheet with enhanced online capabilities. It's been a battle for the entire staff, however we are now getting more comfortable with the new system. We are still working out some smaller issues, but we are improving every day. I would like to express my thanks to everyone for being patient with us during this transition, and continue to ask for your patience. For now, our new systems is a bit slower than the previous and we are working with the provider to hopefully improve some aspects that line up better with our facility needs.

As an annual pass holder, you are now able to make your reservations online and bypass the golf shops. By booking online you can make reservations further in advance as per your annual pass agreement. If you need help with accessing the online booking or navigating within the tee-sheet, please don't hesitate to contact us. Hopefully you all have had a chance to meet Clint O'Neil. Clint is our new First Assistant Golf Professional, who came onboard earlier this spring. He will be working alongside Kevin running tournaments and leading the golf shop staff and has been a great addition to our team.



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Unfortunately, the labor market continues to be a challenge and we are constantly looking for workers. If you know of anyone looking for work, please send them our way.

Along with the new POS system in the golf shops, we've had a busy spring making upgrades around the courses. We've been able to add some new turf equipment, refurbished the interior of our restrooms on the Ridge and Challenge and completed our 2023 paving projects for the year. We've also completed battery replacement for our fleet of 172 golf carts. Speaking of golf carts, we busy adjusting the parking brakes and need your help identifying carts that need adjustment. If you experience a cart that isn't performing properly let us know the date, course, and cart number.

We were honored to have recently hosted a very successful 2023 Oregon Open on the Ridge Course. Players from around the Pacific Northwest and as far away as Utah participated in the event. The Ridge Course was well received, and we heard nothing but praise for the course. We last hosted this prestigious event back in 2006 even though its been played on Central Oregon courses over the last 35 years all but two times. We were selected to host in part because of our improving course conditions. In the end it was professional Shane Prante of Washington, shooting 14 under par for the 3 days and taking home the trophy. Prante held off amateurs Isaac Buerger of Eagle Crest and Cole Rueck of Corvallis CC by two strokes.

The Challenge course and the Resort Course have made some great strides in 2023 and are looking and playing better than recent seasons. I would encourage you to get out on those courses and have a look. Thank you all once again for your patience and support of Eagle Crest Golf, I hope you have a great summer season with us!



Bu the Green

Shan Hartford, Golf Superintendent

The Oregon Open is now in the rearview mirror and summer has arrived. Activity on the resort and play on the golf courses is increasing as we hit our busiest time of the season. Please be aware of how the increased traffic will impact the golf courses and continue to follow golf course etiquette regarding cart path usage, ball mark repair and divot replacement. The small stuff adds up quickly when thousands of rounds of golf are being played monthly. In addition, it would be helpful to notify the golf shops when there are people practicing on the golf courses, using the courses for damaging activities especially on our greens and if irrigation sprinklers seem to be operating poorly. The maintenance staff is often unable to see potential problems until the visual impact has already occurred. Irrigation systems run late at night into the early morning and with thousands of sprinklers it is not feasible for our staff to continually check individual sprinklers on a regular schedule.

Hosting the Oregon Open required the staff to focus on the Ridge Course and delay some projects but with a full staff for the next 8-10 weeks the goal will be to now focus on continued bunker improvements, irrigation upgrades and finishing projects on all the golf facilities. This also includes the addition of a practice bunker at the ridge range with a target date of completion being August 1st. Continued investment from our ownership has allowed the golf department to continue addressing areas that have been on our radar for some time and increased our ability to expand our maintenance capabilities. Many of our long-time guests have noticed the fairway aerification and thatching, drainage renovation/addition and facility improvements. The golf management team will continue to work on addressing issues we have earmarked for improvement when feasible. Hopefully the summer months run a little more to historical average for temperatures and precipitation. Nothing helps older irrigation systems more than cooler weather and the occasional downpour from a thunderstorm.

Eagle Lake on the Resort side is experiencing a Ph imbalance due to a higher rate of well water being added. We are aware of the algae bloom and are treating it accordingly in a manner that will not harm waterfowl, reptiles, amphibians or fish.

What's Coming Up?

2ND ANNUAL MEN'S STROKE PLAY CHAMPIONSHIP AUG 2ND & 3RD

- 8am tee times
- Individual Gross & Net
- Registration Forms are at Ridge Golf Shop
- Tee Prizes, Payouts, Trophies for Gross and Net Champions
- Registration Forms at Ridge Golf Shop





2ND ANNUAL LADIES LILAC INVITATIONAL AUG 16TH & 17TH

Get ready for the 2nd Annual Eagle Crest Ladies Lilac Invitational

- Tuesday & Wednesday Aug 16th & 17th
- 8AM Tee Times
- Individual Gross & Net
- Registration forms are at Ridge Golf Shop
- Tee Prizes, Payouts, Trophies for Gross and Net Champions

From the Lesson Jee

Parker Shaddix, PGA Associate & Lead Golf Instructor

Eagle Crest Golfers,

Golf season is finally here and in full bloom! Whether you're a complete beginner or an experienced golfer looking to improve your game, taking golf lessons can be a game-changer.

Golf lessons offer numerous benefits that extend beyond the fairways. Firstly, they provide a solid foundation for beginners, teaching proper techniques, grip, stance, and swing mechanics right from the start. By learning the fundamentals correctly, you'll avoid developing bad habits that can hinder your progress and become harder to correct later on.

For intermediate and advanced players, golf lessons offer invaluable insights and personalized instruction. Our skilled instructors at Eagle Crest can analyze your swing, identify areas for improvement, and provide tailored strategies to enhance your skills. They'll help you refine your technique, optimize your club selection, and guide you towards a more consistent and powerful game.

Taking golf lessons at Eagle Crest also offers a social aspect, allowing you to connect with fellow enthusiasts and expand your network. Joining our Eagle Crest Golf Academy or participating in clinics provides an opportunity to meet like-minded individuals who share your passion for the game.

Ultimately, golf lessons are a gateway to unlocking your full potential on the course. Whether you aspire to play competitively, enjoy leisurely rounds with friends, or simply seek personal fulfillment, investing in professional instruction will elevate your golfing experience and bring you closer to achieving your goals!

2023 Oregon Open



Pictured Above the 2023 Oregon Open Champion Shane Prante From the Home Course in Dupont Washigton. Shane finished the 3 day tournament with a -14 Under Par Total to win the title by 2 shots and take home the top prize of \$10,000.

This championship dates back to 1905 when sheep mowed the fairways at Waverley CC. George Smith, a Scot from Oakland, CA, won the Oregon Open's inaugural championship, including a course record 74. Little did he know that some of golf's most prestigious names were to follow in his footsteps such as Tommy Armour, Horton Smith, Chuck Congdon, Bob Duden, Bill Eggers, Jerry Mowlds, Pat Fitzsimons, Rick Acton, Peter Jacobsen, Jeff Coston, and Mike Davis. And only three men have won the title three or more times; Bill Porter (3), Rick Acton (4), and Bob Duden (8). Pictured above Low Amatuer Co-Champions: Eagle Crests own Isaac Burger and Cole Rueck of Corvallis CC finished T-2 for the Championship at -12 Under Par.

Isaac Buerger College Career: 2021 All-Big Sky Second Team 2020 Big Sky Freshman of the Year 2020 All-Big Sky Second Team Big Sky Golfer of the Week (Sep. 7, 2022; Sep. 28, 2022; Feb. 15, 2023)

We are Proud of you ISAAC!!!

Congrats

Frequently Asked Questions

As an annual pass holder how do I make online tee times?

If you are an annual pass holder you may make tee times reservations with the credentials issued to you by the golf shop management. To enter these credentials please visit <u>www.eaglecrestgolforegon.com</u> and go to "tee-times" (top left) then "Annual Pass". You will see available tee times pop up. At the top right corner of the screen there is a "sign in" tab. This is where you will enter your credentials. Once you are in, you can click on "My Account" top right corner again and select "contact information". This is where you can change your username and password. Please note that this is a completely new system and old usernames and passwords will not work. If you are having issues with online bookings, please contact the golf shop.

How far in advance can I make a reservation online?

21 days in advance for Platinum pass holders and 16 days in advance for all other pass holders. **Phone reservations are only 16 & 14 days in advance respectively.

Why do I need to place a credit card on file if I am an annual pass holder?

The credit card requirement is protection for the golf department against "no shows." We have hundreds of pass holders and unfortunately not everyone is responsible for their commitments. All annual pass holders agree to paying charges for "no shows," see line #5 of the signed agreement. The credit card requirement makes the collection process simple and practical and simply enforces the agreement. The golf shop has discretion on whether to process the fees in the case of unforeseen foul weather or sickness. However multiple abuses will certainly result in charges.

Can punch pass users make online tee time?

Yes, however punch pass users must use the public online tee time portal and there will be an additional booking fee. Waived booking fees are reserved for annual pass holders only. Punch pass users are welcome to make tee times 14 days in advance by phone without any booking fees.

Frequently Asked Questions

Can I play as a twosome alone?

Yes, however only if the time remains open. The golf shop will not hold the other two spots open. If the time fills with another player or two, your twosome may not cancel without penalty, but you may move to another available time.

Are dogs allowed on the golf course?

Only service dogs are allowed to accompany players on the golf courses of Eagle Crest. Dogs simply out for a walk are not permitted. We appreciate your help in curbing this practice. Dog feces in trash receptacles (if they even make it to the receptacles) on course make for an unpleasant experience for our maintenance crew and I'm sure we'd rather they focus on maintaining the golf courses. The golf courses are permitted for golf only.

How late may I keep a golf cart out for play in the evenings?

Carts are due back to the golf shops at sunset on a daily basis. Please check the sunrise/sunset schedule at <u>www.timeanddate.com/sun/</u> to find out the latest times or ask the golf shop staff.

What is the expected pace of play at our golf courses?

Eagle Crest has many forms of play, such as groups/tournaments, annual pass holders, and general public play. As a resort facility, our goal is 2 hours and 15 minutes per nine holes on both of the championship courses and a total of 3 hours and 15 minutes on the Challenge Course. That being said unencumbered play from our frequent players such as our Men's and Ladies Clubs and annuals should result in sub 4 hour rounds on the Ridge and Resort courses and sub 3 hours on the Challenge. Our marshals are instructed to take into account these dynamics and approach groups accordingly.

Can I bring alcohol onto the courses?

NO. This is a violation of the Oregon Liquor laws. All alcohol must be purchased and served through Eagle Crest Outlets.

Web & Social Media

FIND US ONLINE

We have a new Facebook and Instagram page. Follow us to keep up to date on all the latest news and information for all three courses.

www.golfeaglecrestoregon.com



@GolfECOregon



@GolfEagleCrestOregon

Course Info

Driving Range Schedules

Ridge clean pick Closed every Wednesday-4PM

Resort Course clean pick Closed every Sunday- 4PM <u>We need your help</u>

Please inform us if your golf cart parking brake isn't working.

Be sure to leave us the cart # date and course played this will help us keep up with repairs.

~Thank you!

<u>Greenside Cafe Hours</u> 7am-5pm daily

> <u>Resort Snack Bar</u> 10am-5pm 7 days a week

Beverage carts 9am- 5pm daily

Hours subject to change